

4 June

Estimating Made Easy (EME) Workshop

08h30
to
16h00

International Accredited Auditing Professional (IAAP) Workshop

5 June



Tommy Taylor
 BICS, I.C.E.
 CIMS Auditor

Tommy is a professional trainer and educator with expertise in cleaning and the facilities sector. His key disciplines are skills training, developing training materials and people management. He has worked in China, Singapore, Saudi Arabia, Brunei, Thailand, and Abu Dhabi. Today he is a freelance cleaning consultant providing support to companies in the UK

and the UAE. He is also the Operations Manager for the Middle East Academy for Training and Consultancy in Dubai. Tommy brings an international take on managing facilities teams and organising the provisional healthcare cleaning provision of 129 locations throughout Malaysia.

With this EME workshop, he will share his vast knowledge with delegates on how to cost contract cleaning services. Most cleaning professionals are trying to do more with fewer resources. You will learn how to match your facility requirements with the correct cleaning system to maximise resources, to improve cleaning quality and take your organisation to the next level of development. Plus, this workshop looks at all the defined systems of costing for contracts, organisational structures, disciplines, and the benefits of each system.

Delegate fee: ZAR3,400* includes software worth R800

Dianna is based in Mainz, Germany and has been in the professional cleaning industry for more than 20 years, helping people identify new trends, strategically plan, develop business alliances, connect with customers and position themselves for the greatest success. Dianna is passionate about helping companies to change the way customers value cleaning, helping them see it as an investment in human health, the environment and an improved bottom line.

Dianna will present the IAAP workshop and empower cleaning professionals to understand the origin of, and solutions to, deficiencies; reduce operating expenses while increasing employee efficiency and give delegates the tools to provide clients the assurance of high quality cleaning on matters such as:

- How to analyse operations data
- Incorporating calibration into operations
- How to engage/involve the customer or key stakeholders
- Hands-on experience in using and demonstrating quality auditing tools; and more...

Delegate Fee: ZAR2,500*



Dianna Steinbach
 Vice President
 of International
 Services, ISSA

6 June

Healthcare Forum—Cleaning for Infection Prevention

08h30
to
12h00



Zainudeen Popoola-Aromire
 Director, FM & Operations
 Univ. of Nebraska-Lincoln, US

Zainudeen born in Nigeria, is a international expert on healthcare and infection control. He has been in public administration for over 35 years, serving in leadership roles in hospitals and universities all over the United States and is also the Council President of IEHA, a division of ISSA. He has served in leadership and administrative roles in many different organisations; from hospitals to universities, as well as the international sports apparel giant, Nike Corporation. Zainudeen will share with delegates examples, data and information that can be explored and implemented to better educate and influence hospital managers and doctors to enable them to make informed decisions.

Marietjie is passionate about improving standards in hospital hygiene and cleaning to reduce hospital acquired infections and will share her knowledge with delegates. She has been involved in healthcare and the professional training industry for over 23 years, well-known to major healthcare professionals in both the private and public hospitals as well as contract cleaning companies throughout South Africa. A hands-on self-starter, Marietjie has ensured that those trained on her courses have grown exponentially and she is regarded as an expert in her field. By introducing various initiatives on a national level and to promote best-in-class methodology, public and private healthcare institutions have benefited substantially from her trials, training and advice.



Marietjie Swanepoel
 M S Consulting

Delegate fee: ZAR2,250*

*Delegate fees excl. Vat, member, early bird & multiple-delegate discount.

Book your seat now: nande@cleantex.co.za